

We're here if you need help



We have lots of ways to help you and your loved ones.



If you're finding it difficult to pay, we offer:

Discounted tariffs

Assistance schemes

Affordable payment plans

Our **Priority Services Register** can help lots of different people with free practical support, such as:

Letting you know about upcoming work in your area and help if your water goes off

Helping protect you against bogus callers, which includes setting a password for your account

Sending bills in different formats and communicating with you in your preferred language

Find out more



[anglianwater.co.uk/watercare](https://www.anglianwater.co.uk/watercare)



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